



Camps Bay City Improvement District



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May 2025. In this month's news:

1. CID Manager's Report
2. Public Safety Manager's Report
3. Operations Manager's Report
4. Communications, Volunteer & Administrative Manager's Report
5. How to contact the CID



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CID Manager's Report

Update from Mo Hendricks

Dear Camps Bay Residents,

As we grow and mature as a City Improvement District, strategy and long-term planning remain central to our success. This month, we are proud to share several key developments that reinforce our commitment to structure, partnership, technology, and community engagement.



Subcommittees: Strengthening Governance and Focus

We are proud to confirm that the following **six subcommittees are fully operational**, made up of board members, community volunteers, and relevant experts. Each plays a unique role in guiding the work of the CID:

- **Executive Committee**
Oversees senior management, high-level decisions, and board matters.
- **Public Safety & Technology Subcommittee**
Provides strategic guidance on crime prevention, law enforcement coordination, and tech-driven visibility solutions.



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- **Cleaning, Maintenance, Landscaping & Upgrading Subcommittee**
Directs efforts to maintain clean, functional, and beautiful public spaces while supporting urban revitalisation projects.
- **Social Development Subcommittee**
Works to provide sustainable, compassionate solutions to homelessness and social vulnerability in public spaces.
- **Finance, Audit, Governance & HR Subcommittee**
Ensures financial accountability, regulatory compliance, and good governance across all operations.
- **Marketing, Communication, Volunteer & Community Subcommittee**
Manages public messaging, community engagement, and the integration of volunteers into CID initiatives.

Volunteer Recruitment: Inviting Community Participation

We are actively seeking dedicated residents to volunteer on subcommittees, bringing fresh perspectives and strengthening local leadership. If you're passionate about improving Camps Bay, now is the time to get involved.



Camps Bay City Improvement District



Leadership Development: From Subcommittee to Board

We are also in the process of co-opting select subcommittee members to the CID Board. This move supports leadership continuity and ensures that individuals with demonstrated commitment and knowledge are elevated into strategic roles.

New Partnership with SANParks: Expanding our Reach

A landmark development this month is our new partnership with SANParks to provide joint services in The Glen. This collaboration opens new doors for integrated environmental management, joint operations, and shared stewardship of key natural areas that border our community. We look forward to the synergy this partnership will bring—particularly around conservation, public safety, and tourism management.

Technology Upgrades: Smarter, More Integrated Operations

We are proud to announce several technology upgrades designed to improve our internal coordination and community responsiveness:



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- **Push-to-Talk Over Cellular (POC) Radios** are being rolled out across all departments, enabling seamless communication, real-time tracking, and more efficient deployment of personnel.
- A fully integrated **reporting hub** is in development, streamlining how we capture, action, and track incidents across departments. This will not only improve internal efficiencies but also enhance our ability to respond quickly and transparently.

Landscaping Strategy: Professionalized and Sustainable

As part of our drive for long-term sustainability, we have appointed a professional service provider to lead our landscaping projects. This move ensures that improvements to greenbelts, traffic islands, and public spaces are not only aesthetically pleasing but also sustainable, professionally maintained, and aligned with broader urban management goals.

Live C3 Tracking System: Closing the Feedback Loop

One of the most exciting developments is the creation of a live C3 tracking system for City service requests. This tool allows us to track the progress of complaints and service requests submitted to the City of Cape Town in real time. This will dramatically improve accountability, follow-up, and transparency for issues ranging from water leaks to infrastructure repairs.

Looking Forward

These strategic investments—in people, partnerships, and platforms—set the foundation for an even more effective and responsive CID. We are committed to building an inclusive and forward-thinking organisation, with residents and stakeholders at the heart of our mission.



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If you would like to get involved or learn more about any of these strategic initiatives, please don't hesitate to reach out.

Together, we're building a stronger Camps Bay.

2. Public Safety Manager's Report

Update from Ty

NB: CAS stands for **C**rime **A**dministration **S**ystem which is the system used by SAPS to officially open a case and provide complainants with a case number. Only the crime incidents loaded onto this system are included in official statistics which help determine what resources are allocated to Camps Bay.

Total Incidents: 38

CAS opened: 12

CAS not opened: 14

Unknown CAS Status: 6

32% of incidents resulted in a CAS being opened

Other notable May 2025 statistics:

- **8 arrests** for incidents from Street Robbery and possession of suspected stolen property, to Fraud, drug possession and cable/copper theft.
- **632 recorded incidents** handled by the CID Control Room, security, and law enforcement teams.



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- Nearly **over 1100 fines** issued for bylaw and traffic infringements.
- **50 units** of Alcohol confiscated/found abandoned
- Nearly **625 preventative actions** taken including **45 stop and searches**

Mountain Mugging Suspect Arrested

Joint operations between Camps Bay CID, SAPS, SANParks and Law Enforcement have been ongoing in response to a recent spate of robberies in the area between the Big Glen, Lion's Head, and along the Pipe Track.

During a stop-and-search by SANParks Rangers, a suspicious individual fled into the Big Glen. All available resources — including Clifton CID, CCP Hout Bay, K9 Trailing, SAPS, Law Enforcement and private security providers — were activated and deployed to strategic positions for a coordinated area sweep.

The suspect was located and attempted to flee again, but a Camps Bay CID officer gave chase and successfully apprehended him. He was handed over to SAPS, who are now in the process of verifying his identity and linking him to other reported cases of theft.

👏 A sincere thank you to all our safety partners for their rapid response and collaboration in removing this threat to the community.



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Crime Trends in the Area

- We continue to see a trend in the **theft of spare wheels from Suzuki Jimnys**. Residents are advised to secure their vehicles by using locknuts on the spare wheel or by parking with the rear of the vehicle against a wall to limit access.
- After a three-week lull, the **“night crawler” suspects** have resumed activity in the Theresa Road and Hely Hutchinson area. In response, our resource deployment has been adjusted accordingly. Officers have met on site to review strategies and ensure a coordinated response to any suspicious activity. This proactive approach aims to deter potential incidents and improve the likelihood of apprehending suspects.



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- We also urge residents to **regularly check** that their property perimeter is secure. This includes **testing alarm systems** and **inspecting fences or walls** for signs of tampering.



- We have also seen an **increase in the theft of cables** (for the copper) and other metal fittings. Our teams are addressing this by increasing stop and searches to try and locate people with stolen items or tools for removing cables and fittings. Please ensure that any cable thefts or attempts are reported to our call centre on 0872232864.

Operational Highlights & Arrests

We received a report of a group entering Camps Bay suspected of selling counterfeit phones to local residents. The suspects were discreetly monitored as they moved out of the CID boundary toward Hout Bay. Security



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partners in Hout Bay were alerted and continued monitoring the suspects until potential criminal activity was noticed.

Hout Bay SAPS were immediately notified and acted swiftly, arresting two males and one female. As cases had already been opened in Camps Bay, our SAPS Station Commander, Captain Janse van Rensburg, instructed that the suspects be transported back to Camps Bay for profiling.

One male suspect has had a criminal case opened against him and it is now before the courts. The two accomplices were released without charges but issued a strong warning regarding their activities. One vehicle was impounded.

This incident highlights the importance of inter-agency cooperation and rapid information sharing in addressing criminal activity across neighbourhood boundaries.

There was also a vehicle with 3 occupants reported for suspicious activity. SAPS assistance was requested to do a stop and search which resulted in three people being arrested for being in possession of illicit drugs and drug paraphernalia.

We also received a report from a resident who noticed suspected poaching on the rocks in Bakoven. One male suspect was brought to the SAPS station where he was found with over 100 shellfish, very far over the limit any permit allows. He was issued the maximum fine and all items were confiscated.



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Ongoing Prevention Measures

Daily monitoring and planning around safety for homes bordering the mountain is taking place in order to deter and disrupt night crawlers from making more attempts by deploying our Public Safety Officers and vehicles effectively.

Teams are also hard at work installing the infrastructure for the camera network which will provide a huge upper hand to fight back against this type of serious crime. There have been some unavoidable delays caused by weather conditions, negotiations with residents to allow installation of necessary equipment along their property border, and delays from suppliers.



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Crime Statistics Summary

Violent Crimes

- Assault (GBH) - 0
- Assault (Common) - 0
- Public Affray - 3

Robberies

- Residential Robbery - 0
- Street Robbery - 3
- Attempted Street Robbery - 1

Burglaries

- Residential - 3
- Attempted Residential - 2
- Attempted Business - 1

Theft & Related Crimes

- Theft out of motor vehicle - 2
- Attempted Theft out of motor vehicle - 3
- Theft - 5
- Cable and metal fitting theft - 3

Other Crimes

- Malicious damage to property - 3
- Poaching - 3



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- Drug Related - 1

3. Operations Manager's Report

Update from Kyle

May saw us reach some significant milestones which include the completion of clearing each drain in Camps Bay and our first, City approved, pothole repair.

Urban Maintenance & Landscaping

Key areas such as **Shanklin Park, Ronald Road Field, 1st Crescent Field,** and **Camps Bay Park** are under a structured maintenance program, with **additional areas** to be included moving forward. The **aesthetic improvements** are already noticeable.



Stormwater Drain Cleaning:

496 stormwater drains cleaned.

1,789 refuse bags of debris collected.



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34 road sign poles
sanded and prepped for repainting.



Pothole Repairs:
4 potholes repaired



4 traffic mirrors installed at Ingleside, Willesden, and
Sedgemore/Strathmoor intersections.



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On 27 May we experienced our first heavy rain and only 7 areas experienced localised flooding, despite the drains having been cleaned. These were promptly reported to City of Cape Town and following their investigations it was confirmed that flooding had been caused by pipe blockages which require City intervention with more specialist equipment.



We are aware of the **delayed removal of dead branches** in Ottawa. The **City Parks Department** is currently facing logistical challenges with truck availability and staffing. While the CID remains committed to operational excellence, some external constraints are beyond our control. We appreciate your understanding and patience.

Field Operations Team:

Our Field Operations team has been trained in the safe use of specialised chemicals for graffiti and sticker removal — ensuring that signage and other surfaces are cleaned without damage. This last month, the team focused on



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traffic signs and successfully removed stickers from multiple locations. These efforts will continue across the area as part of our ongoing commitment to keeping Camps Bay clean and well-maintained.



Most steps and lanes within the community received maintenance attention as part of our monthly schedule. Teams were also instrumental in removing materials used to build structures found in greenbelt areas, totalling 2 bakkie and 2 trailer loads of debris.

As part of our sustainability goals we reuse hessian bags when collecting debris.

Cleaning Teams

This month the team collected:

- **791 bags of litter**
- **4916 recycling bags collect (25 tons)**

Please note - CID recycling days



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- 9 and 10 June
- 23 and 24 June

Social Upliftment

On 27 May, all members of our Ignisive Project — including Community Stewards and the Field Operations team — took part in SPARK leadership training. Reintegration is never as simple as securing shelter or earning a basic income. Many individuals who have experienced homelessness carry not only the trauma of their past but also the unique hardships of living on the street. True reintegration requires creating space to relearn essential life skills, build resilience, and move forward without slipping back into old, familiar patterns. These training workshops are an essential part of our social development program.





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Ignisive Update

Please [download for a full update](#) from our Social Development Service Provider, Ignisive, for more detailed information on our social upliftment work.





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4. CID Admin & Marketing Manager's Report

Update from Sarah

Keep Those Winter Donations Coming!

We've had an amazing response so far — thank you to everyone who's taken the time to donate (and even hand-make!) warm winter woollies and waterproofs. Your kindness is truly appreciated.

Let's keep it going! Here's where you can drop off items:

- 📍 **SAPS Camps Bay** – Victoria Road (Open 24/7)
- 📍 **Astron Service Station** – 2A Rontree Avenue (06:00–22:00)
- 📍 **Camps Bay CID Office** – 27 First Crescent (Mon–Fri, 08:00–16:00)
- 📍 **CID Social Development Office** – Beachfront opposite The Bay Hotel





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Kloof Road Update

From Cllr Nicola Jowell's newsletter:

'Kloof road is located in a national park and an environmentally sensitive natural area, the City is by law required to obtain approvals from a number of state departments before we can touch this site. A critical part of this process is also to allow the public the opportunity to comment on the environmental impact the work may have – and this is where we are at right now.

The public participation process is required in terms of the National Environmental Management Act (NEMA) as the rehabilitation is taking place in a protected and environmentally sensitive area.

- The draft Basic Assessment Report (BAR) is now available for public comment for 30 days, with the closing date for submissions being Monday, 23 June 2025.
- The extensive report is available online on the consultants [website](#).
- A hard copy of the report is available at the Kloof Street Library, 122B Kloof Street, Gardens.
- Comments, and to register as an interested and affected party can be sent via [e-mail](#).

Once the public participation process has been concluded, the BAR will be submitted to the Western Cape Department of Environmental Affairs and Development Planning for consideration in terms of the NEMA.

The city is still working towards starting work on site before the end of the year.



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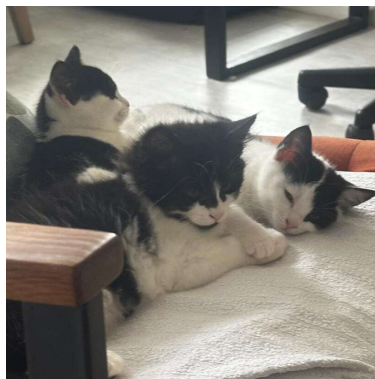
To keep up to date on this and other Ward 54 information, [please sign up to our Councillor's newsletter here](#).

CID Kitten Rescue

While clearing bush in the area, our Field Operations team came across three kittens that appeared to be lost or abandoned. One of our team members quickly radioed for assistance, and our response unit stepped in to help.

The three very feral kittens were safely captured and taken to CitiVet in Camps Bay, where they were found to be flea-free, healthy, and estimated to be around 6–8 weeks old.

Following a call to the community for support, a foster was found — and he has done an incredible job helping to socialise the kittens, giving them the best chance at finding loving, forever homes. If you are interested in adopting please email sarah@campsbaycid.org





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5. How to contact the CID

Direct Phone calls or [WhatsApp Messages](#): 087 223 2864

Camps Bay CID WhatsApp Community:

Join our [WhatsApp Community](#) and connect to the channels most relevant to you.

- **Announcements:** Important information for the entire community
- **Alert Groups:** Join your sector group. The profile picture of the group indicates which roads belong to that Sector.
- **Crime Reports:** Updates on serious crime categories, such as robberies and burglaries, and any arrests made.
- **Lost and Found:** For lost and found pets and property

Follow us on Social Media to see our day to day progress and what work is being tackled around the suburb.



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From your CID Management Team,

Mo, Sarah, Ty and Kyle