



Camps Bay City Improvement District



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February 2025. In this month's news:

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1. CID Manager's Report

Update from Mo Hendricks



A recent survey of our residents highlighted a strong demand for enhanced safety within our community. In response, the Camps Bay City Improvement District (CID) has been actively implementing initiatives to address these concerns.

CCTV Network Rollout

Since late 2024, our Public Safety & Technology Sub-Committee has been rigorously evaluating potential service providers for the CID's CCTV network. After months of assessments and consultation with the Board of Directors, we have now entered final discussions with a preferred provider to bring this vital public safety initiative to life.

The first phase of the CCTV rollout has been strategically planned, with preliminary groundwork already underway to install the necessary infrastructure. Our Management Team is eager to integrate this cutting-edge tool into our security operations, with the official launch expected in early April.

Enhancing Security Resources

Throughout February and March, the Finance Sub-Committee and Board of Directors have carefully reviewed and refined the CID's budget to ensure resources are allocated effectively. We want to reassure the community that these adjustments have not impacted essential services such as security. In fact,



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additional resources have been allocated to strengthen our crime prevention efforts, including:

- **Drone Technology:** Assisting in crime prevention operations, traffic management, and monitoring greenbelt areas.
- **Increased Security Personnel:** Expanding our visible security presence to cover more areas effectively.

Strengthening Partnerships

Recognizing that collaboration is key in the fight against crime, the CID has established a dedicated security forum. This platform brings together all security stakeholders in Camps Bay to ensure a coordinated and unified approach to community safety.

With these initiatives in motion, we look forward to further enhancing security and overall quality of life in Camps Bay. Thank you for your ongoing support!

2. Public Safety Manager's Report Update from Ty

February has unfortunately seen a rise in crime, particularly in theft out of motor vehicles, which marks a shift from previous patterns.

During the day, thefts appear to be linked to remote jamming, as vehicles show no visible signs of forced entry. At night, criminals are breaking car windows to steal items left inside, even those of little perceived value. Additionally, there has been an increase in opportunistic property break-ins, often carried out in a hurried and uncoordinated manner.

How We Are Responding

- Our Public Safety teams have implemented targeted patrols during both the day and night to deter criminal activity.
- SAPS has initiated joint operations, bringing together all security service providers to strengthen crime prevention efforts.
- Our Crime Support team is working closely with SAPS Investigating Officers, providing intelligence from our public safety operations and existing CCTV infrastructure.



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How Residents Can Help

- **Keep valuables out of sight** – Bags, shoes, and clothing left in vehicles can attract criminals.
- **Report all incidents** – Even attempted thefts should be reported to both the **CID and SAPS**, as accurate crime statistics are crucial in directing resources effectively.
- **Be mindful of sharing crime details** – Avoid discussing specific incidents in public forums or social media, as sensitive information could inadvertently aid criminals.

We encourage all residents to remain vigilant and proactive in helping to keep our community safe. Thank you for your continued support.

Crime Statistics Summary

Violent Crimes

- Assault (GBH) - 2
- Assault (Common) - 2
- Public Affray – 5

Robberies

- Street Robbery: 1

Burglaries

- Residential - 10
- Attempted Residential - 2
- Business – 1

Theft & Related Crimes

- Attempted Theft of motor vehicle - 1
- Attempted Theft out of motor vehicle - 2
- Theft out of motor vehicle - 7
- Theft - 10
- Fraud – 2

Other Crimes

- Possession of stolen goods - 1
- Malicious damage to property - 2
- Reckless Driving -1
- Intimidation - 2
- Poaching - 2



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- Drug Related - 5
- Sanparks Issuing(excl poaching) – 1

Arrests made:

- Arrest of vagrant for assaulting a foot patroller
- 3x separate incidents: Local Vagrants were arrested for drug possession
- 1 Mentally unstable person arrested for throwing rocks at someone's property
- 1 individual arrested after being linked to a theft CASE in Cape Town Central
- 2 Local vagrants were caught with stolen property after they have broken into a house
- 2 Local vagrants were arrested for possession of 2 stolen chairs + cooler box
- Involved in the arrest of the crew committing offences in various areas by impersonating CoCT/Eskom staff

Other Law Enforcement Statistics:

- 690 recorded incidents handled by the CID Control Room, security, and law enforcement teams.
- Nearly 1400 preventative actions taken.
- More than 1100 fines issued for bylaw infringements

Collaboration Remains Key

Once again, our sincere appreciation goes out to SAPS Camps Bay, Metro Police, Law Enforcement, Traffic Services, Fire Services, Medical Services, and our Lifeguards. Their dedication and teamwork are invaluable in maintaining a safer environment for all.

As we progress into 2025, we remain committed to continuous improvement, ensuring that each month builds on the successes of the last. We encourage residents to stay vigilant, report suspicious activity, and continue working with us to make our community safer.



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3. Operations Manager's Report Update from Kyle

We are pleased to announce the appointment of **Delta Facilities Management** as of **1 March**. The new staff are currently on training which includes training by City of Cape Town on road repairs.



What This Means for Residents:

- You can now report maintenance requests for roads, road markings, signage, and tree trimming directly through our control room.
- The CID now has a dedicated urban maintenance team, with four members focused on road maintenance and four on landscaping.
- Minor issues, such as small potholes or broken kerbs, can now be addressed more promptly—reducing waiting times from 4–6 weeks (when reported to the City of Cape Town) to a much faster response through the CID team.
- Larger infrastructure issues, such as road resurfacing or sinkholes, will still need to be handled by the City of Cape Town. However, the CID Management Team will work to prioritise and expedite critical matters that significantly impact our community.

The green belt between Oudekraal and Ottawa Roads has been a focus area due to an increase in rough sleepers attempting to establish structures in the area. In response, joint operations involving Security, Cleansing, and Social Development have been carried out regularly. Assistance has been offered to those in need, and multiple loads of litter have been cleared.

We remain committed to addressing concerns in this area, with residents' feedback being escalated to our Ward Councillor and the Department of Displaced Persons Unit (DPU) for further action.

Other key areas of focus have included graffiti removal, particularly around the pump station near Clifton.

By maintaining proactive interventions, we continue to improve the cleanliness and safety of our public spaces.



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Field Operations Team:

In February the team ensured steps and lanes in the community received love and attention as part of monthly maintenance schedule. They also assisted by addressing Camps Bay Drive and Prima Road intersection for overgrown shrubs that were trimmed back and neatened.

Altogether the team were able to load 7 bakkie and 3 trailer loads of debris from green spaces.





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Cleaning Teams

Removed **3872 recycling bags** during the CID weeks (at an average of 5kg per bag, that equates to roughly 19 tons of recycling in February)

All streets were swept through at least twice with high traffic areas receiving additional resources.

The team collected **472 refuse bags of litter** from green belts.

They have also started to address graffiti in several locations and will continue to do so throughout the suburb during March.





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Social Upliftment

Street People Engagement & Responsible Giving

In February, **74 interactions** were documented with individuals sleeping rough in our suburb.

Through ongoing engagement with those who decline assistance, approximately **80% have indicated that the high rewards of begging and bin scavenging ("skarreling")** are the primary reason for remaining in the area. Generous donations—both of unwanted items (often in working condition) and cash—serve as an incentive to continue living on the streets rather than seeking shelter and support services.

We **urge residents to be mindful** when disposing of household items. Please do not use bins as a method of donation, as this often leads to littering and encourages street-dwelling rather than sustainable assistance. Instead, consider donating to registered charities that provide structured support.

Community Stewards & Growth

We are delighted to announce the promotion of several community stewards, which has allowed us to welcome four new members to the project. Please see the Ignisive Newsletter below for more on their journey and how past participants have transitioned into formal employment.

A Big Thank You

Our **Community Stewards and Field Operations Teams** have once again demonstrated their dedication by locating and returning numerous lost items—including mobile phones—reuniting them with their rightful owners.



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Ignisive Update

Please [download this report](#) for a full update from our Social Development Service Provider, Ignisive, for more detailed information on our social upliftment work.





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4. CID Admin & Marketing Manager's Report

Update from Sarah

A heartfelt thank you to our Board of Directors and the community members who generously volunteer their time, knowledge, and expertise to support the CID. Your dedication and hard work over the past month have been invaluable in helping us achieve our shared goals.

Thanks once again to all those who completed the Community Feedback Survey. We are working on comprehensive responses to the many comments received and look forward to sharing this with the community soon.

Thank you for being an active part of our community—we couldn't do this without you!

5. Help our team capture their hard work!

Do you have an older model phone in good working condition that you'd like to donate or sell at a reasonable price?

Our Operational Supervisors, including members of the Ignisive Project, rely on their personal phones to document their work and communicate with our control room. Upgrading their devices will help them share clear, high-quality images of their efforts—keeping our community clean, safe, and well-maintained.



We're looking for phones with:

- ✔ Good battery life
- ✔ A decent-quality camera

If you have a phone that's no longer needed, please consider donating or selling it to a trusted team member. This helps them avoid online scams while securing a reliable device.

Interested? Contact Sarah at sarah@campsbaycid.org.



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6. How to contact the CID

Direct Phonecalls or [WhatsApp Messages](#): 087 223 2864

Camps Bay CID WhatsApp Community:

Join our [WhatsApp Community](#) and connect to the channels most relevant to you.

- **Announcements:** Important information for the entire community
- **Alert Groups:** Join your sector group. The profile picture of the group indicates which roads belong to that Sector.
- **Crime Reports:** Updates on serious crime categories, such as robberies and burglaries, and any arrests made.
- **Lost and Found:** For lost and found pets and property

Follow us on Social Media to see our day to day progress and what work is being tackled around the suburb.



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From your CID Management Team,

Mo, Sarah, Ty and Kyle