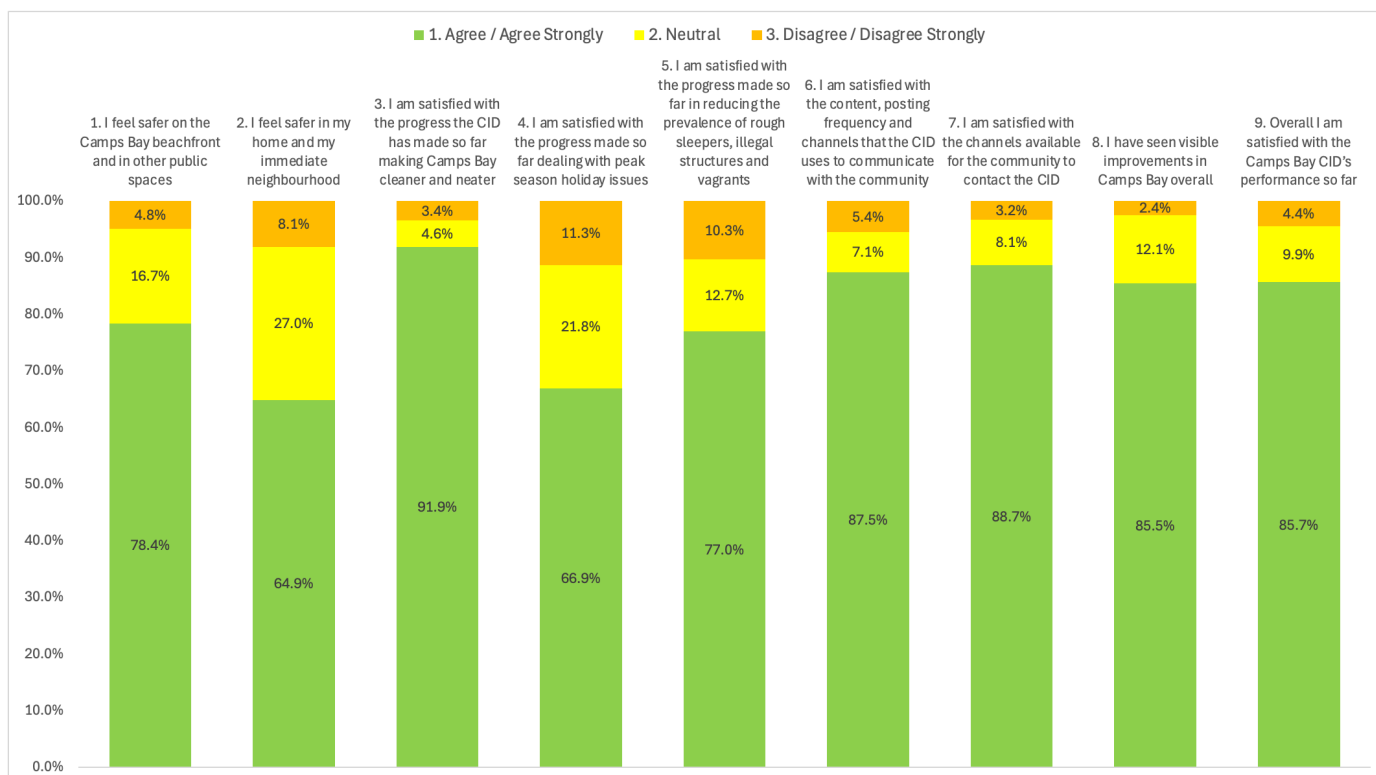


Camps Bay CID Community Feedback Survey

February 2025

- Approximately 86% are ‘satisfied’ with the CID’s overall performance so far, 4% ‘dissatisfied’ and 10% ‘neutral’.
- Generally high to very high levels of satisfaction with all aspects of CID operations.
- Room for improvement remains, especially regarding peak season holiday issues, illegal structures / vagrants, and safety in the home and immediate neighbourhood.
- Almost 500 responses and 1000 comments were received, providing the CID team with valuable constructive feedback.
- Of the responses received, 93% were from owners, 4% from tenants, 3% other
- 80% of respondents listed their Camps Bay property as their primary residence
- The CID management team will be reviewing the results and comments in detail, and providing more comprehensive feedback in due course.



Questions	Response				
	1. Strongly Agree	2. Agree	3. Neutral	4. Disagree	5. Disagree Strongly
1. I feel safer on the Camps Bay beachfront and in other public spaces	38.1%	40.3%	16.7%	2.8%	2.0%
2. I feel safer in my home and my immediate neighbourhood	27.4%	37.5%	27.0%	5.6%	2.4%
3. I am satisfied with the progress the CID has made so far making Camps Bay cleaner and neater	55.4%	36.5%	4.6%	1.2%	2.2%
4. I am satisfied with the progress made so far dealing with peak season holiday issues	27.2%	39.7%	21.8%	7.7%	3.6%
5. I am satisfied with the progress made so far in reducing the prevalence of rough sleepers, illegal structures and vagrants	32.1%	45.0%	12.7%	7.5%	2.8%
6. I am satisfied with the content, posting frequency and channels that the CID uses to communicate with the community	49.4%	38.1%	7.1%	3.2%	2.2%
7. I am satisfied with the channels available for the community to contact the CID	46.6%	42.1%	8.1%	1.8%	1.4%
8. I have seen visible improvements in Camps Bay overall	44.2%	41.3%	12.1%	1.2%	1.2%
9. Overall I am satisfied with the Camps Bay CID's performance so far	44.6%	41.1%	9.9%	2.8%	1.6%
Overall Averages	40.5%	40.2%	13.3%	3.8%	2.2%