







## January 2025. In this month's news:

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### 1. CID Manager's Report

Update from Mo

The CID team and its service providers worked flat-out throughout January to cope with the influx of thousands of tourists and the numerous challenges that brings, especially to traffic management and public safety.

I'm pleased to report that serious crime was halved compared to January last year - more details in the Public Safety Manager's report.

#### Update on the suburb-wide camera surveillance project

A significant milestone in our security efforts is the imminent appointment of a **dedicated CCTV Installer partner** to begin the rollout of an integrated camera network throughout Camps Bay. This initiative will provide enhanced surveillance, rapid response capabilities, and improved crime prevention measures.

We look forward to announcing further details shortly.

#### **Camps Bay Security Forum**

We have established the **Camps Bay Security Forum**, bringing together key stakeholders, including law enforcement agencies and private security companies operating in Camps Bay. This collaboration ensures a coordinated approach to crime prevention, effective resource deployment, and information-sharing that will strengthen our overall security framework.

#### **Urban Maintenance and Landscaping**



We will shortly be announcing the appointment of dedicated **Landscaping and Urban Maintenance service provider**. This partner will focus on:

- Regular maintenance of greenbelts, parks, and public spaces.
- Upgrading roads and pathways to improve pedestrian accessibility.
- Sustainable landscaping initiatives.
- Rapid response to infrastructure maintenance needs,

We are excited about the changes and upgrades this partnership will bring.

#### **Community Feedback Survey – Identifying Areas for Improvement**

I would like to thank the 500+ residents who took the time to complete our feedback survey on the progress the CID is making so far.

I am proud of the results we achieved - for example 78% feel safer in Camps Bay's public spaces since the CID was established (17% neutral, 5% don't feel safer), a massive 92% are happy with the work of our cleaning teams making Camps Bay cleaning and neater.

While the results are encouraging, I will be taking on board all comments received to ensure the CID continues to deliver the service residents expect.

We share more detailed survey results below.



## 2. Community Feedback Survey - Results

Almost 500 responses and 1,000 comments were received - a lot of compliments, some criticisms and most importantly, a huge amount of constructive feedback that will greatly assist the CID team on where to focus, prioritise and improve.

It's also testament to what a great community Camps Bay is that we have such a high level of engagement from residents and the CID team greatly appreciates that.

For the category: "Overall I am satisfied with the Camps Bay CID's performance so far" 86% agreed or strongly agreed with the statement, 4% disagreed or strongly disagreed, and 10% were neutral.

Generally high to very high levels of satisfaction were reported for all aspects of the CID's operations.

To view a one page summary of the results for all categories, click here.

While the results show the CID has made a good start, a great deal of hard work lies ahead. The CID team will be collating and analysing the comments received and will revert in due course with more comprehensive feedback.



## 3. Public Safety Manager's Report

Update from Ty

**Crime Stats: A Continued Decline!** 

January has historically been a month of heightened activity, but we're pleased to report another decline in serious crime. Compared to January 2023, where 26 serious crimes were recorded, this number dropped to 20 in 2024 and further to **just 10 in 2025**. Residential burglaries, attempted burglaries, and theft out of motor vehicles have all seen substantial reductions. While progress is evident, we remain committed to refining our efforts and ensuring ongoing safety improvements.

## Crime Reports (to CBCID):

• Total Crimes Reported: 36

Total Cases Opened: 17

Total Cases Not Opened: 18

Percentage of Cases Opened: 47%

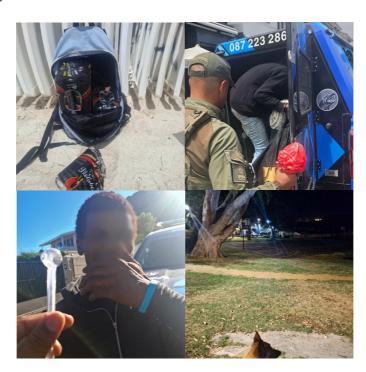
The percentage of cases opened has improved; however the goal remains to ensure that every incident receives the appropriate attention and this can only be achieved by opening a CAS (Crime Administration System - SAPS database for opening cases).

## On the Ground: Increased Action & Visibility

To manage the challenges of January, CID maintained a strong presence, reinforcing security efforts across key areas. The numbers reflect the scale of this operation:



- 39 arrests for incidents including Drug Possession, Possession of Stolen Property, Drunk in Public, Riotous Behavior, Uttering Threats, Failing to Obey a Lawful Instruction, and immigration-related charges.
- 658 recorded incidents handled by the CID Control Room, security, and law enforcement teams.
- Nearly **1400** preventative actions taken.
- More than 1600 fines issued for bylaw infringements.
  - o 497 unlicensed Motor vehicles,
  - 600 parking-related (mainly red & yellow line, loading bay, disabled bay, bus stop etc)
- Over 1500 units confiscated or recovered, including alcohol and illegally traded goods.





## Addressing New Security Challenges

We have observed an increase in new and returning rough sleeping individuals attempting to settle in the bush in Camps Bay as often occurs during the season but also possibly due to displacement from the Castle evictions. In response, daily bush cleaning operations are being conducted. Searches for illegal structures being set up are taking place multiple times a day, both during the day and at night. The rise in suspicious activity has been met with regular **stop-and-search actions** by Law Enforcement, **(215 this month alone)** which have, in turn, led to several arrests.

Housebreakings have also shown a significant decrease (30%) this month compared to January 2024, marking a positive trend in crime reduction.

## **Avoiding Scams Online**

Online scams are becoming increasingly common, particularly on platforms like Facebook Marketplace. To protect yourself when buying or selling items, keep these safety tips in mind:

- Meet in a Public Place: Arrange to meet buyers in well-lit, public locations such as a police station or busy shopping center.
- Avoid Shipping Items when selling: Scammers often request to have items shipped before payment is confirmed. Only deal with local buyers when possible or wait until the money has cleared in your account before releasing the item.
- Use Secure Payment Methods: Use cash or verified payment methods
  like bank transfers or secure payment apps. Verify payments with your
  bank rather than accepting the 'proof of payment' sent by the buyer.



- Verify Buyer Profiles: Check the buyer's profile, including their activity and reviews, to spot potential red flags. Newly created profiles should be considered suspicious.
- Trust Your Instincts: If a deal sounds too good to be true or a buyer pressures you, it's best to walk away.
- Contract: Insist on a sales contract that includes your ID number and
  contact details, as well as those of the buyer. Ask the buyer to bring their ID
  document to the meeting. Complete the contract in duplicate so that both
  parties have a copy. This is as much for your safety as theirs as they then
  have proof of sale and ownership in case this is questioned.

Staying cautious and following these precautions can help prevent becoming a victim of this type of fraud.

## **Crime Statistics Summary**

#### **Violent Crimes**

- Assault (Common): 1 incident.
- Public Affray (Fighting): 5 incidents.

#### **Robberies**

• Street Robbery: 2 incidents.

#### **Burglaries**

- Residential Burglary: 3 incidents.
- Attempted Residential Burglary: 1 incident.
- Business Burglary: 1 incident.

#### **Theft & Related Crimes**

- Theft out of Motor Vehicle (TOOMV): 4 incidents.
- Theft: 11 incidents.
- Fraud: 3 incidents.

#### **Other Crimes**

- Reckless Driving: 1 incident.
- Poaching: 2 incidents.
- Drug-Related Incidents: 2 incidents.

#### **Collaboration Remains Key**

Once again, our sincere appreciation goes out to SAPS Camps Bay, Metro Police, Law Enforcement, Traffic Services, Fire Services, Medical Services, and our Lifeguards. Their dedication and teamwork are invaluable in maintaining a safer environment for all.

As we progress into 2025, we remain committed to continuous improvement, ensuring that each month builds on the successes of the last. We encourage



residents to stay vigilant, report suspicious activity, and continue working with us to make our community safer.

## 4. Operations Manager's Report

Update from Kyle

## **Field Operations**

Despite extreme heat, with many days exceeding 30°C, our team remained committed to maintaining Camps Bay's public spaces.

A total of **576 bags** of litter, overgrown vegetation, rubble, and other debris were collected. To improve sustainability, we have transitioned from plastic bags to hessian sacks, reducing both costs and our carbon footprint.

Key areas of focus this month included:

- Camps Bay Drive
- Woodford Road tree trimming
- Comrie Steps
- St Fillians Steps
- 1st Crescent Steps
- Victoria Road weeding
- SAPS yard and parking area weed removal and cleaning
- Daily joint operations tackling abandoned structures and litter in greenbelt areas



As part of our first peak season since the CBCID's inception, additional manpower was deployed for beach clean-ups to support the City of Cape Town's Solid Waste Department.

The team also cleared stormwater drains along Victoria Road and cut grass along Camps Bay Drive, from the top down to Prima Avenue, ensuring clear water flow and an improved streetscape.







## **Cleaning Team**

All roads were attended to at least twice this month, with additional clean-ups arranged based on resident requests. The team, alongside Field Ops and security personnel, conducted daily bush clean-ups, uncovering significant litter in areas previously avoided due to safety concerns.

Joint operations also targeted locations frequently used for illegal structures.

Continued efforts in these areas have led to the removal of abandoned structures, with resident reports helping us shift focus as needed.

Additionally, three construction sites were addressed regarding site cleanliness, traffic disruptions, and material encroachment onto neighbouring properties.





## Social Upliftment

In January, we saw an increase in minor children roaming the streets during weekdays. This has largely subsided with the start of the school year.

#### **Social Development interventions included:**

- 84 engagements with rough sleepers
- 6 individuals successfully placed in shelters

Our Reintegration Officer, Fiona, continues to engage with those in need. Many individuals have reported being drawn to the area due to handouts from residents and tourists rather than sleeping in the greenbelts.

We encourage responsible giving—please help spread awareness about meaningful ways to support those in need.



## Ignisive Update

Please <u>download this report</u> for a full update from our Social Development Service Provider, Ignisive, for more detailed information on our social upliftment work.



## 5. CID Admin & Marketing Manager's Report

Update from Sarah

Our Board of Directors have all returned from a well-deserved break and are back volunteering their time for the benefit of our community.

January has been a busy month, meeting with new service providers and assessing all aspects of their service provisions to ensure decisions align with City of Cape Town requirements and serve the best interests of the community as a whole.

Our various subcommittees, also made up of volunteers who lend their knowledge and experience, help ensure that decisions brought to the board have already been thoroughly reviewed and that recommendations are well-informed.

Our subcommittee portfolios are:

- Public Safety & Technology
- Cleansing, Maintenance, Landscaping & Upgrading
- Social Development
- Marketing, Communications, Volunteers & Community
- Finance, Audit, Governance & HR (pictured below)

If you are interested in offering your time and expertise in any of the above areas, please send your details along with a brief outline of your experience to connect@campsbaycid.org







## Social Media Updates

Please remember to give us a <u>follow on social media</u>, where we also try to post some happier, light-hearted topics in between the serious business of CID work.

Over the last month, we've shared lovely photos of goslings enjoying the tidal pool, a differently-abled dog (much to the delight of our foot patrol officers!), a rescued puppy adopted by the traffic officer who helped save him, and the rescue of a malnourished seal (with thanks to Hout Bay Seal Rescue).





## 6. Camps Bay Primary Open Days

Come to Camps Bay Primary's Grade R and Grade 1 Open Days to see for yourself what a fantastic local school we have in our beautiful suburb.

The CID works closely with the school to ensure the safety of learners in public spaces and foster community spirit.





### 7. How to contact the CID

Direct Phonecalls or WhatsApp Messages: 087 223 2864

Camps Bay CID WhatsApp Community:

Join our WhatsApp Community and connect to the channels most relevant to you.

- Announcements: Important information for the entire community
- Alert Groups: Join your sector group. The profile picture of the group indicates which roads belong to that Sector.
- **Crime Reports**: Updates on serious crime categories, such as robberies and burglaries, and any arrests made.
- Lost and Found: For lost and found pets and property

Follow us on Social Media to see our day to day progress and what work is being tackled around the suburb.



From your CID Management Team,

Mo, Sarah, Ty and Kyle