



Camps Bay City Improvement District



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1. CID Manager's Report

Update from Mo Hendricks

A Successful Festive Season in Camps Bay

As the CID Management Team reflects on the past few weeks, it feels like December arrived in the blink of an eye. Our first festive season came with its share of challenges, but we knew that the community had high expectations, and we were determined to meet them head-on.

Throughout December, the Board of Directors and subcommittee volunteers remained dedicated, meeting regularly to ensure all planning and logistics for additional public safety, cleansing, and urban maintenance were in place. Every decision regarding funding allocations was carefully made, always with the community's best interests at heart and in line with the City of Cape Town's procurement policy governing CID spending.



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We also made significant progress on long-term projects, including the CCTV rollout and the establishment of Urban Maintenance and Landscaping divisions. More updates on these exciting developments will be shared in next month's newsletter.



Season of Change and Impact

The festive season brought heightened pressure, but our collective efforts have certainly made an impact. While we are still in the midst of the busy season, it is clear that the goals we set for this period have been met. We hope that you, our community, have noticed the difference compared to previous years, where anti-social behavior, violence, and even loss of life were common between mid-December and January.



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Community Collaboration

A special thank you goes to the Camps Bay community for being our eyes and ears on the ground. Our CID staff cannot be everywhere at once, so your reports on everything from suspicious activity in greenbelts to broken water pipes have enabled us to respond swiftly. There have also been instances where our security or cleaning service providers did not meet expectations, and your feedback has been invaluable in helping us pinpoint areas for improvement.





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Collaboration with City and Government Departments

Our achievements this December would not have been possible without the support of various City and Government departments. We are particularly grateful to Captain Janse van Rensburg, Station Commander of Camps Bay SAPS, who reached out for assistance to make improvements at the station to ensure it could operate efficiently during the festive season. His efforts, alongside the support of our Community Policing Forum, ensured sufficient staffing at the SAPS station, a crucial improvement compared to previous years.





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We also want to acknowledge the additional resources deployed by Metro Police, Law Enforcement, Traffic Management, and Cleansing services to help maintain safety and cleanliness in Camps Bay.

Addressing Social Issues

In our continued efforts to improve the area, we've worked closely with the Department of Social Development to address rough sleepers and unauthorized structures in hotspot areas, such as below Symonds Field and the Big Glen. Our Law Enforcement and Cleaning teams have made frequent visits to these areas to ensure that cleared spots remain free from new structures. While this issue is far from resolved, we are making steady progress in the right direction.



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Looking Ahead

As we continue to navigate the challenges of this busy season, we remain focused on the long-term improvements we have set in motion for the community. The CCTV rollout, Urban Maintenance, and Landscaping initiatives are just the beginning, and we will keep you informed as these projects progress.

Thank you again to the entire community of Camps Bay for your continued support and involvement. With your help, we are making tangible progress toward a safer, cleaner, and more vibrant environment for all.

2. Safety Manager's Report

Update from Ty

Crime Stats: Down by over 25%!

In a year where December is typically a crime hotspot, we're thrilled to report a significant 25% decrease in crime compared to 2023. While this is a step in the right direction, we're not resting on our laurels—there's always room to do better, and this month has shown us exactly where we need to focus.

Crime Reports (to CBCID):

- Total Crimes Reported: 39
- Total Cases Opened: 16
- Total Cases Not Opened: 23
- Percentage of Cases Opened: 41%

While the percentage of cases opened remains an area for improvement, these numbers are an important reminder of the ongoing work needed to ensure every incident receives the attention it deserves.



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On the Ground: Strength in Numbers

To tackle December's unique challenges, the CID pulled out all the stops, deploying a security and law enforcement team nearly 30 strong. Our foot patrol officers covered Victoria Road, the beaches (from Glen Beach to Bakoven), tidal pools, parks, and even Camps Bay Drive. While these efforts made a noticeable difference, we recognize that the busiest days stretched resources to their limit.

Despite this, the numbers speak volumes:

- 5 arrests including Housebreaking, Assault with grievous bodily harm, Business Breaking, Drug Possession and a Firearm related charge.
- 589 recorded incidents handled by the CID Control Room, security, and law enforcement teams.
- Over 1000 preventative actions taken.
- More than 1500 fines issued for bylaw infringements.
- 252 units confiscated or recovered including alcohol and illegally traded paintings, sunglasses and hats.

Crime Statistics Summary

Violent Crimes

- Assault (Grievous Bodily Harm): 2 incidents (1 arrest made).
- Assault (Common): 1 incident.
- Domestic Violence: 2 incidents (1 arrest made).
- Public Affray (Fighting): 6 incidents.

Robberies

- Street Robbery: 4 incidents (3 occurred outside CID boundary on Pipetrack).
- Attempted Street Robbery: 1 incident (outside CID boundary on Pipetrack).



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Burglaries

- Residential Burglary: 7 incidents (1 arrest made: local rough sleeper).
- Attempted Residential Burglary: 1 incident.
- Business Burglary: 2 incidents (1 arrest made: local rough sleeper).

Theft & Related Crimes

- Theft: 5 incidents.
- Attempted Theft: 1 incident.
- Shoplifting: 1 incident.

Other Crimes

- Trespassing: 2 incidents.
- Fraud: 1 incident.
- Malicious Damage to Property: 1 incident.
- Hit & Run: 1 incident.
- Poaching: 1 incident.





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Lifeguards: Real Superheroes

While we faced the tragedy of one drowning in December, the lifeguards deserve a standing ovation for their relentless efforts. With just 15 lifeguards on duty across the tidal pools and Camps Bay Beach (excluding Clifton), they:

- Performed 50 rescues.
- Assisted with 10 near-fatal drownings—and this was just on January 1st!

Most incidents occurred outside the designated safe swimming areas, often linked to alcohol or intoxication. We urge residents, businesses, and visitors to respect the sea's power, prioritize safety, and act responsibly when near the water.



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Traffic Management: A Step Forward

While traffic congestion remains a challenge on certain days, we've seen noticeable improvements with our traffic management plan in place. Lessons learned this December will guide further changes and refinements to the plan in 2025, ensuring a smoother flow of vehicles during peak periods.

Collaboration is Key

We couldn't have done this alone. A huge shoutout to SAPS Camps Bay, Metro Police, Law Enforcement, Traffic Services, Fire services, Medical Services and the Lifeguards. Your dedication to keeping people safe is invaluable, and we're proud to stand shoulder-to-shoulder with you.





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3. Operations Manager's Report

Update from Kyle

Urban Management:

Field Operations Team:

With several months' experience, the Field Operations Team is now focusing on ongoing maintenance in previously cleaned areas. This includes monthly clean-ups of steps and lanes, and weeding of roads. The team worked hard throughout December's heat, meeting tight deadlines while managing increased traffic and other challenges. They have consistently achieved their goals.





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The team played a vital role in the CID's "bush clearing" operations, filling 547 bags in December with litter, overgrown shrubs, weeds, and rubble. They also received new CBCID-branded reflective vests and are wearing them with pride.

We are also pleased to welcome Andrew Tulloch, the Field Ops and Community Steward Operations Manager. Through the Ignisive programme, he has been instrumental in recruiting and mentoring new community stewards, some of whom will be promoted into the Field Operations Team or formal employment. Andrew is also involved in the daily management of both teams.





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The team targeted both strategic areas and locations flagged by residents, including but not limited to:

- Blair/Atholl corridor
- Big and Little Glen (bakkie loads of litter)
- SAPS yard and parking lot (weeded and cleaned)
- Ottawa/Fulham Lane (clean and trim)
- NSRI Steps and Kreef Lane

Cleaning Crew:

The Cleaning Crew attended to all roads, including ad hoc callouts and high-foot-traffic areas. They collaborated with the DPU and CBCID in a major clean-up of the Ingleside bushes, resulting in 302 bags of litter and two truckloads of debris. Our verges and open spaces are now well-maintained and largely litter-free.

The team also supported the City of Cape Town's Solid Waste team in keeping beaches clean, managing a 30% increase in litter bag consumption due to the summer influx. Additionally, they ensured building by-laws were followed, advising one contractor to clean their site before the holiday and store equipment safely. These efforts not only improve cleanliness but set a strong precedent for the future.

Recycling:

Camps Bay residents are passionate about environmental preservation, and responsible recycling was a priority in December. CBCID's recycling days (9th, 10th, 23rd, and 24th December) saw an estimated 36 tons of material recycled, including around 4,300 clear recycling bags.



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Social Upliftment:

December saw an increase in children roaming the streets due to school holidays, along with social challenges linked to home environments. We are pleased to welcome Fiona Bosch, our new Social Integration Officer, who brings valuable experience to the team. She has already made an impact, achieving:

- 47 rough sleeper interactions
- 11 shelter placements
- 3 home reunifications





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4. CID Admin & Marketing Manager's Report

Update from Sarah

Lost & Found

Our Camps Bay Lost & Found WhatsApp group has been incredibly helpful, working alongside our Field Operations team. The team has been on the beach early each morning, assisting City Cleansing with litter collection in preparation for the day's beachgoers. During their work, they've found a range of items such as shoes, car keys, watches, and jewelry, all of which were handed over to SAPS. We then posted updates in the Lost & Found group and successfully reunited several residents with their lost belongings.

Our alert groups remain announcements only, but we do open the groups up when circumstances require it. This was put to the test over December when several streets were affected by a loss of water pressure or no running water at all. We opened the group and asked residents to confirm if they were affected in order to assist in locating the cause of the problem. With the assistance of residents we



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discovered a burst water main that required a special response from the City's Bulk Water Department.

[Join the CID WhatsApp Community here](#)



CID Signage

In December, we began upgrading safety signage that had outdated information. We started by updating signs at various entry and exit points in Clifton, Bakoven, and upper Camps Bay. New signage will be installed on the newly refurbished beachfront buildings over the next month. We are also in the planning stages of investigating signage for the top of Camps Bay Drive.



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Upskilling & Team Building

Our Public Safety and Cleaning Teams spend a lot of time in the green spaces around Camps Bay, increasing the likelihood of encountering snakes during the warmer months. To prepare for this, we organized an informative and interactive session with Deep South Reptile Rescue. The session aimed to teach our teams what to do if they come across a snake and the steps to take in the event of a bite.

What to do:

- **Call for help**
- **Take a photo or note the snake's appearance**
- **Stay calm**

The session was a great success, with over 90% of participants initially expressing a fear of snakes. By the end, nearly the same percentage had overcome their fears and even held a Burmese Python.





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5. How to contact the CID

Direct Phonecalls or WhatsApp Messages: 087 223 2864

Camps Bay CID WhatsApp Community:

Join our [WhatsApp Community](#) and connect to the channels most relevant to you.

- **Announcements:** Important information for the entire community
- **Alert Groups:** Join your sector group. The profile picture of the group indicates which roads belong to that Sector.
- **Crime Reports:** Updates on serious crime categories, such as robberies and burglaries, and any arrests made.
- **Lost and Found:** For lost and found pets and property

Follow us on Social Media to see our day to day progress and what work is being tackled around the suburb.



From your CID Management Team,

Mo, Sarah, Ty and Kyle