



Camps Bay  
City Improvement District

**Invitation for applications for permanent employment by the proposed Camps Bay City Improvement District (CBCID) in the role of:**

## **Public Safety Manager**

### **Background**

On April 25, 2024 the CBCID Steering Committee's application to the City of Cape Town for the establishment of a City Improvement District (CID) in Camps Bay was approved at a meeting of Ordinary Council. Formal notification of the approval was given on 29 April, and the CBCID therefore aims to be operational on or soon after 1 July 2024.

Accordingly, the CBCID Steering Committee is seeking applications for positions envisaged as part of the organisational structure of the proposed CID, in accordance with the Business Plan. For further information, please refer to the CBCID Business Plan at [www.campsbaycid.org](http://www.campsbaycid.org).

### **Application process**

Interested candidates should submit a CV and covering letter to [jobs@campsbaycid.org](mailto:jobs@campsbaycid.org) by 18:00 on 31 May 2024. All applicants must include contactable references, a copy of their ID, evidence of any qualifications or certifications listed in their CV and explicitly give authorisation to contact references and conduct full background checks (including criminal and credit). Potential candidates will be interviewed during May / June with the intention of engagement ASAP.

### **Role description**

The Public Safety Manager's primary objective will be to ensure that Camps Bay is the safest suburb in South Africa by working with safety and security service providers, SAPS and the City of Cape Town to maintain an environment where opportunity for crime is minimised. On the rare occasions when crime does occur, the PSM will ensure speedy response to incidents,

compassionate support for victims, effective action by the relevant authorities, and appropriate learning for future prevention of similar incidents.

**Specific responsibilities will include, but are not necessarily limited to:**

- Oversight and direction of the CID's various public safety resources, including tactical response vehicles, visible safety officers and City of Cape Town Law Enforcement (LE) officers
- Liaising with City of Cape Town LE, security providers to the CID and other local private security providers to ensure optimum resource deployment and delivery of service
- Close collaboration with the Operations Manager to ensure the provision of integrated services that benefit both public safety and general quality of life in Camps Bay
- Responsibility for ongoing development and execution of the CID's CCTV strategy, including (in conjunction with relevant service providers) the effective deployment, operation and maintenance of all technological components thereof
- Liaising with street-level "clip-on" camera schemes to ensure maximum possible integration
- Attendance at crime scenes and providing follow up, including support to open cases, working with SAPS and LE and supporting prosecution cases
- Collating data, with the control room, and reporting on crime trends and identifying their impact on forward plans
- Communicating with the community regarding public safety and tips
- Assisting the community with security advice

**Critical experience**

- Solid previous work experience in the security industry, ideally including working in or managing operations across different types of security provision
- Experience of managing multiple service providers to provide integrated responses

**Critical skills**

- Proven track record of proactiveness in deployment and effective management of resources across multiple mechanisms for crime prevention
- Well organised, strong time management, attention to detail
- Can't stand the sight of anything not working like it should, keen to go the extra mile
- Action-oriented, always seeking improvements in the environment and in the community
- Collaborative and able to work effectively with government, colleagues and stakeholders
- Flexible and creative, able to adapt plans as context evolves

- Good communication skills, able to deal sensitively with victims and constructively with other members of the community

**Other desirable skills / experience**

- Prior CID or community employment / engagement / involvement in a public safety / private security context
- Existing good working relationships with SAPS / security providers / City of Cape Town LE / etc
- Understanding of security-related technology, in particular how best to deploy and monitor CCTV cameras for optimal crime prevention
- Understanding of the differences between public safety and private security and how these apply in the context of a CID

**At all times, staff are expected to conduct themselves according to the values of the CID:**

- Community focused
- Quality and value driven
- Transparent
- Professional and accountable
- Integrated